



ClaimsPay[®]

Part of the One Inc Digital Payments Platform

Product Summary

One Inc ClaimsPay[®] increases retention, lowers costs, and reduces risk by delivering fast, secure payment disbursements through preferred channels and methods.

What it Does for Your Business

- ✓ **Increase Retention** – Get claimants their money faster and how they want to be paid – digitally – resulting in a better “moment-of-truth” experience.
- ✓ **Decrease Costs** – Pay claims at a fraction of the cost of physical checks and mitigate claim severity by getting payees their money faster.
- ✓ **Reduce Risk** – Eliminate check fraud with digital payouts and remove payment instrument data from your network to simplify compliance.

How It Works

- 1 Integrate One Inc directly into your claims management system(s) via API.
- 2 When a claim is ready to be paid, your claim adjusters trigger an email containing a link, or a letter in the mail for those who do not have an email address on file, to all relevant parties on the claim (claimants, vendors, lienholders, healthcare providers).
- 3 The recipients who received an email click the link, authenticate themselves, and approve the payment amount. Then, if they are a payee, they select the payment method through which they would like to be paid.
- 4 Once all approvals have been collected, funds are automatically disbursed through the previously selected payment methods.
- 5 Payees receive funds through their payment method of choice. With instant digital payments, funds are available for use instantly.

Features & Benefits



Multiple Payment Methods

Allow payees to select how they want to be paid. Pay via an instant digital payment ClaimsCard®, push to an existing debit card, direct deposit via ACH, or mail a physical check in the mail.



Multi-Party Approvals & Payments

Digitally obtain all required approvals and pay multiple parties on the same claim - reducing the cost and time it takes to close a claim.



API Integration

Integrate directly into your claims management system - saving time and simplifying adjuster onboarding by fitting naturally into their workflow.



Two-Factor Authentication

Approvers and payees authenticate themselves by providing personal information as well as a code provided via phone or text - ensuring the right people are approving and getting paid in a fast, easy, nonintrusive way.



Reporting & Reconciliation

Access daily batch reporting and download to Excel for easy reconciliation with other systems - simplifying the workflow for finance teams by delivering data in the format and file type they work with most.



Vendor & Provider Payments

Send one-off or automated repeat payments to vendors and healthcare providers without requiring them to provide their payment information every time - decreasing time spent by claim adjusters on repetitive tasks.

One Inc Digital Payments Platform



Premiums Payments

Align your payment experience with core systems and securely process credit card and ACH payments.



Security & Compliance

Remove sensitive payment data from your network and simplify your compliance burden.



Multi-Channel Communication

Reach policyholders throughout their journey in the channels they use most.



Reporting & Reconciliation

Reconcile accounts, instantly find discrepancies, analyze and report payment activity.



ClaimsPay®

Deliver fast, secure digital claims payments through payees' preferred channels and methods.



#GoDigital



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